

LIMITED SEATS AVAILABLE! USE THE CODE MED2024 TO GET A DISCOUNT ON YOUR REGISTRATION.

CRITTENDEN MEDICAL

Liability Insurance Conference

April 8-10, 2024 | Charleston Marriott | Charleston, S.C.

The Crittenden Medical Liability Conference is a multiple-day live event for Liability Insurance professionals



“I’ve never walked away without learning something: new information, what is working [in the industry] and what’s not.”

GAIN PROFESSIONAL CONTACTS AND ADVANCED INDUSTRY INFORMATION

CRITTENDEN CREATES A BRIDGE OF INFORMATION BETWEEN THE INSURANCE INDUSTRY AND ITS PROFESSIONALS

- 3-DAY EVENT
- 20+ EDUCATIONAL SESSIONS
- 62+ SPEAKERS
- NETWORKING OPPORTUNITIES
- BUSINESS SOLUTIONS



Paul Greve
Senior Director
Healthcare Risk,
Markel Specialty



Michelle Foster Earle
CEO, OmniSure
Consulting Group



Sabrina Sellers
Trial Attorney,
POLING



Drew Graham
Partner, Hall Booth
Smith, PC

SPONSORED BY



SCHEDULE AT A GLANCE

**DAY 1
APRIL 8TH**

10:00 am

REGISTRATION OPENS

Start your conference journey as registration opens at 10:00 am. It marks the beginning of your event participation, ensuring a smooth check-in process to kick-start your conference experience.

1:00-2:15 pm

NEW ATTENDEE RECEPTION

Join us for a warm welcome at the new attendee reception, specially designed to introduce new participants to the conference community and foster connections. This session is an excellent opportunity for first-time attendees to network, meet fellow participants, and ease into the conference experience in a friendly and inviting atmosphere.

2:30-3:30 pm

UNDERWRITING TRACK

Session 100: Macroeconomic Impacts on Medical Specialty Carriers | Crystal Ballroom CD

- Impact of inflationary environment on MPL specialist carriers
- Stagflationary economic environment and impact on MPL carriers



Moderator: Jean-Paul Rebillard, President, MedPro Specialty at MedPro Group

Bill Burns, Vice President, Research and Analytics, MPL Association

Bruce Dmytrow, Senior Vice President, Global Healthcare Underwriting, CNA

Rob Francis, President of Medical Professional Liability, ProAssurance

Dr. Ann Weinacker, Chief Physician Executive, The Risk Authority, Stanford Medicine

CLAIMS/LEGAL TRACK

Session 101: Ripping Up the Old Playbook: Re-thinking Litigation Guidelines for 2024 | Crystal Ballroom EF

- Changes in the way adversaries are pleading, preparing, and trying medical liability cases
- The fallout of adherence to decades-old litigation guidelines
- Examples of a new approach to current litigation
- Recommendations for analysis and enhancement of current practice



Moderator: Drew Graham, Partner, Hall Booth Smith, P.C.

Nick Ghiselli, General Counsel for Curi
Mollie O'Brien, Chief Legal Officer, American Excess Insurance Exchange

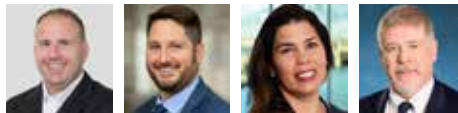
3:45-5:00 pm

OPENING KEYNOTE

Session 200: OPENING KEYNOTE: Trends in Medical Liability | Crystal Ballroom CD

This opening keynote will look at the current trends — and biggest challenges — in medical liability insurance, as well as the opportunities to lay the groundwork for the road ahead.

- Emerging risks in healthcare (cyber, violence, environment, malpractice, employment, liability) and its impact on coverage and claims
- Telemedicine's continued impact
- Liability reform and preventing claims



Moderator: Tim Zawacki, Principal Research Analyst, S&P Global Market Intelligence

Dennis Cook, President, Liberty Mutual Healthcare and Ironshore Healthcare

Michelle Langen, Medical Professional Liability Director, Hudson Insurance Group

William Cotter, President and CEO, Physicians Insurance



5:00-6:30 pm

COCKTAIL PARTY

Join us for a relaxed evening with tasty cocktails, delicious bites, and fantastic networking opportunities. It's the perfect chance to connect in a social setting and enjoy a fun-filled atmosphere.



DAY 2 APRIL 9TH

7:45 to 8:30 am

Start your morning with a hot breakfast, coffee, and engaging discussions.

8:30-9:30 am

RISK TRACK

Session 300: Supporting Healthcare Underwriters in Today's World: Tips from the Risk & Patient Safety Field | Crystal Ballroom AB

A look at how to assess and mitigate risk. By understanding these risks, underwriters can work with policyholders to implement risk mitigation strategies that reduce the likelihood or impact of a loss.



Moderator: Kris Oliveira, Vice President, Clinical Risk, Gallagher
Beth Berger, Managing Director, Healthcare Practice CA, Gallagher
Laura Luck Martinez, Executive Vice President, Chief Risk Officer, OmniSure Consulting Group
Catherine (Catherine) Jones, Enterprise Vice President, Clinical Risk Management Operations, Surgery Partners, Inc.

CLAIMS/LEGAL TRACK

Session 301: Claims and Litigation Management Strategies | Crystal Ballroom EF

A look at best practices for claims litigation management. Every organization is likely to face litigation sooner or later. What matters is the way the organization handles its legal matters and how everyone works together.



Moderator: Sabrina Sellers, Trial Attorney, POLING
Mike Midgley, Head of Loss Control, Munich Re Specialty Insurance
Noah Wick, National Director of Litigation Consulting, Trial Exhibits, Inc.
Jon Rubin, Partner, Kaufman Borgeest & Ryan

9:30-10:00 am

Meet the Exhibitors

Visit with our sponsors and enjoy assorted muffins and pastries.

10:00-11:00 am

UNDERWRITING TRACK

Session 400: Future Liabilities of Telemedicine | Crystal Ballroom CD

This session will explore the rapid advancements in healthcare and how the high demand of virtual consultation will accelerate the expansion of telemedicine and the need for risk financing solutions.

- Importance to healthcare liability book of business
- Integration of healthcare and technology development and use
- Technology exposures and suggested solutions
- Professional and general liability exposures and suggested solutions



Moderator: Bob Herald, S.V.P. Brokerage, Risk Placement Services
Jennifer Schoenthal, Head of Digital Health, Hudson Insurance Group
Drew Fekete, Miscellaneous Medical Underwriter, Beazley
Nick Economidis, Senior Vice President, eRisk, Crum & Forster

RISK TRACK

Session 401: Clinical Technologies | Crystal Ballroom AB

Healthcare providers and organizations are using technology in part to deliver medical care, whether it be wearables or remote patient monitoring. The use of advanced technologies may be self-motivated by the patient or may be prescribed by a clinician. This session will explore current trends and positioning oneself in the market to adapt.

- Importance of wearables and patient monitoring in the continuum of patient care
- Patient self-determining use of technology, versus clinician prescribing the technology
- Mobile health app federal regulations
- Professional liability and technology headaches and suggested solutions



Moderator: Douglas Shaw, Esq., Chief Risk Officer, Risk Management, Nuvance Health
Kathleen Shostek, Healthcare Loss Control Expert, Munich Re Specialty Insurance
Michelle Samadany, Senior Healthcare Consultant, USI Insurances Services – Healthcare
Jason Shah, M.D., Managing Partner, Alera Group

CLAIMS/LEGAL TRACK

Session 402: Selecting Cases to Take to Trial | Crystal Ballroom EF

Severity is at a high point and big verdicts are regularly in the news. Everyone seems to agree we cannot capitulate and overpay cases or pay on cases that should be defended. But cases are being lost in large amounts that meet all the metrics for being defensible. This panel discussion on picking the cases to try will focus on all the various factual and legal considerations that go into that decision.



Moderator: Daniel Huff, Partner, Huff Powell Bailey LLC
David Dwares, Co-founder and Principal, Stratagem Advisors LLC
Crystal Mezzullo RN, JD, Vice Presidents of Claims, Curi Insurance

11:15-12:15 pm

UNDERWRITING TRACK

Session 500: Mitigating Risk and Maximizing Opportunities: Exploring the Intersection of Insurance and Private Equity in Healthcare | Crystal Ballroom CD

The portfolio approach to private equity and venture capital investments can create potential for economies of scale in insurance procurement, but may also introduce the possibility of coverage gaps based on the diversity of business risks and needs. This session will explore the insurance impacts and opportunities of private investment in healthcare.

- Utilizing/leveraging the PE carrier and broker relationships
- Understanding private equity partners' role in the purchase of insurance by the medical group
- Consideration of asset ownership when structuring coverage
- Due diligence in portfolio acquisitions



Moderator: Hala Helm, Managing Director, Strategic Health Care Risk Advisor, Marsh
Linda Jones, Managing Director, Regional Healthcare, Marsh
Kenya Woodruff, Partner, National Chair, Health Care Practice Group, Katten Muchin Rosenman LLP

RISK TRACK

Session 501: When Use of a Medical Device Goes Awry | Crystal Ballroom AB

Medical device failures are typically the result of deficiencies in safety check procedures or a lack of attention to potential risks in the design process. What are the consequences of equipment failure?



Moderator: Russ Chibe, Claims Manager, Beazley
Julie Miglin, Underwriting Manager - Miscellaneous Medical & Life Sciences, Beazley
Paul Lee, Partner, Kelin Thomas Lee & Fresard
Chloe Schuessler, Director of Risk Management, Platinum Dermatology Partners
Joseph Alexander, Partner, Shaub Ahmuty Citrin & Spratt

CLAIMS/LEGAL

Session 502: Settlement Negotiations: Med Mal Claim Handling | Crystal Ballroom EF

Ninety-two percent of all cases settle. So, when are you going to settle them?

- The importance of early investigation as it relates to negotiations in med malpractice claims
- Being first to the table: what are we afraid of?
- Who is best to handle the negotiation and why; is it case to case? (This will raise some discussion as the group's opinion varies.)
- Why let the plaintiffs set the stage by forcing a demand?
- Leverage points: setting the stage early



Moderator: Gary Leonard, Executive Vice President, Gallagher Bassett Specialty
Tanya E. Springman, Division Manager - Hospital/XS, MedPro Group
Jeff Trueman, Esq. L.L.M., Mediator and Arbitrator
Gary Patterson, Jr., Managing Partner, Barker Patterson Nichols, LLP



12:30-1:30 pm

Networking Luncheon - Greek cuisine (Spanakopita)

Meet new people and enjoy lunch at this social gathering.

1:45-2:30 pm

ROUNDTABLE DISCUSSION

Join us for an enriching roundtable providing a unique opportunity for participants to engage in dynamic conversations, share insights, and connect with industry experts.

2:45-3:45 pm

UNDERWRITING TRACK

Session 600: Reinsurers: What Do They Expect? | Crystal Ballroom CD

- What reinsurers expect and what they need to help insurers spread out their risk exposure
- Adapting to changing condition



Brian Erensen, Assistant Vice President of Treaty Underwriting, TransRe

Bonnie Katubig, Healthcare Claims Manager, Hudson Insurance Group/Napa River Insurance Services

RISK TRACK

Session 601: How to Leverage Technology and Insights for Organizational Resilience | Crystal Ballroom AB

A look at the initiatives that expand business continuity management to focus on impacts, risk appetite, and tolerance levels for disruption.



Moderator: Brian Kern, Deep Risk Management
William McDonough, Managing Partner, MARSH

CLAIMS/LEGAL TRACK

Session 602: Nuclear Verdicts | Crystal Ballroom EF

An important discussion and look at what a nuclear verdict is, a few examples of real-life nuclear verdicts and discuss ways claims professionals can help their organizations by mitigating the risk of a nuclear verdict.



Moderator: Ruth Corcoran, Partner, Kaufman Borgeest & Ryan LLC

Jeffrey Gerson, Vice President, Claims, MedPro Group
Rosemarie White, Senior Director Risk Management & Quality Assurance, CareMount Health Solutions, LLC

4:00-5:00 pm

UNDERWRITING TRACK

Session 700: Digital Transformation & Technology Trends of an Insurance Carrier | Crystal Ballroom CD

Disruptive technology such as A.I. has transformed medical insurance and could continue to have a bigger impact in the future.

- Submission automation and use of A.I. in healthcare and its impact on litigation
- Review the impacts of A.I. for healthcare and insurance, data aggregation and monitoring
- The unintentional limitations of A.I.
- Managing our bias by taking a view on racial and gender inequality



Moderator: Peter Kolbert, Senior VP & Chief Claims Officer, Healthcare Risk Advisors

Kyle Laudadio, Divisional VP, Great American Insurance
Dan Springman, Underwriting Manager, Hudson Insurance Group

Christopher Ernest, Director - Allied Healthcare, Now Insurance



RISK TRACK

Session 701: What to Do About Sexual Abuse & Molestation Liability | Crystal Ballroom AB

The trend continues, with several more high-profile sexual abuse and molestation cases with increased demands that healthcare and human service organizations better understand and prevent incidents, and that reforms push for more transparency and justice for survivors, even when that requires changes to the statutes of limitations.

- What to do about batch claims, reviver statutes, culture change and social inflation to be better prepared and defensible
- What are leaders in sexual abuse and molestation liability able to do to protect themselves and their policyholders using underwriting guidelines, policyholder requirements, and loss prevention
- How can high reliability principles, design elements from zero trust security architecture, active bystander training, and risk controls from other high risk sectors be applied to prevent harm and losses in healthcare and human services.



Moderator: Michelle Foster Earle, CEO, OmniSure Consulting Group

Christina Herald, Focus Group Leader Crime & Fidelity and U.S. Safeguard, Beazley

Andrea Wass, Senior Vice President, Sompco International, North America

Robert Blasio, Managing Director, GB Specialty

CLAIMS/LEGAL TRACK

Session 702: When the Stork Has a Crash Landing: Lessons from the Courtroom on Defending OB Claims | Crystal Ballroom EF

The Medical Professional Liability Association Data Sharing Project has reported OB/GYN as having the highest number of paid medical liability claims. This session will cover some key takeaways about the data today and resources to help you improve maternal patient safety while reducing liability.



Moderator: Paul Greve, Senior Director Healthcare Risk, Markel Specialty

Olga Kats-Chalfant, Senior Vice President of Claims, GB Specialty

Brant Poling, President, POLING

Christine Ringler, Patient Safety and Risk Solutions Director, Candello

5:00-6:30 pm

COCKTAIL PARTY

Come join us for our final laid-back evening featuring delightful cocktails and excellent networking opportunities. This is your ideal opportunity to mingle in a relaxed atmosphere and savor a night filled with enjoyment and connection.

DAY 3
APRIL 10TH

8:00-9:00 am

BREAKFAST

Kickstart your day with a hearty breakfast, freshly brewed coffee, and great conversations.

9:00-10:00 am

UNDERWRITING TRACK

Session 800: Hot Button Coverage Issues | Crystal Ballroom CD

- The definition of “professional services” and how courts are interpreting that
- “Other insurance” clauses and the allocation between concurrent policies
- The impact of prior knowledge and related acts in the claims made policies
- Recent case law and trends



Moderator: Bob Tighe, Senior Claims Specialist, Coverys
Rachel Gold Friedmann, Esq. Claim Consultant, Coverys

Scott Bertschi, Partner, Clyde and Co
Adam Smith, Coughlin Midlige & Garland

CLAIMS/LEGAL TRACK

Session 801: Legal Defense Inside vs. Outside the Limits of Liability Insurance | Crystal Ballroom EF

Do you know if you have sufficient liability coverage to protect against both legal defense expenses and any damages awarded to a plaintiff? Many companies are not adequately insured because they are unaware of the distinction between two different types of liability insurance. This session will cover the ins and outs of both.



Moderator: Gina Kittek, System Director of Risk Management and Corporate Compliance at United Health Services (UHS)

Cynthia Robinson, Partner, Shaub Ahmuty Citrin & Spratt
Jonathan Starr, Vice President – Physician Group Practice, IronHealth

John Upright, ARM, Senior Vice President, Healthcare Practice Leader, Lockton Companie

10:00-10:30 am

MEET THE EXHIBITORS BINGO CARD

Don't miss the chance to make the most of your conference experience. Join us at the “Meet the Exhibitors” session, explore the diverse offerings, and engage in a fun bingo card activity that adds a playful twist to your networking endeavors.

10:30-11:30 am

CLOSING KEYNOTE

Session 900: CLOSING KEYNOTE: Supreme Court Impact on Med Mal Cases: Dobbs Revisit and Other Cases | Crystal Ballroom CD

- Overview on Dobbs and related state decisions/statutes impacting women's health
- Emerging med mal risks: telemedicine, fertility, stem cells, vigilante lawsuits
- Insurance coverage implications: disciplinary/regulatory proceedings, criminal



Moderator: Daniel Tranen, Regional Managing Partner, Wilson Elser Moskowitz Edelman & Dicker LLP
Michael Anderson, Manager, Patient Safety & Risk Management, MIEC

Alison Dobes, Claims Manager, Group Claims, Beazley



Tim Zawacki
Principal Research
Analyst, S&P Global
Market



Ruth Corcoran
Partner, Kaufman
Borgeest & Ryan
LLC



Hala Helm
Managing Director,
Strategic Health Care
Risk Advisor, Marsh



Peter Kolbert
Senior Vice President,
Healthcare Risk
Advisors

ACT NOW!

**USE THE CODE
MED2024
TO GET A
DISCOUNT
ON YOUR
REGISTRATION**

Limited seats available!

CRITTENDEN MEDICAL

Liability Insurance Conference

April 8-10, 2024 | Charleston Marriott | Charleston, S.C.

Network and learn with insurance underwriters, brokers, and risk/claim experts from across the U.S. Plus, earn continuing education credits in this 3-day event in the heart of Charleston.

crittendenmedical.com/conference

HOTEL INFO:

Charleston Marriott

170 Lockwood Boulevard
Charleston, South Carolina 29403

Conference Room Rate: **\$269**

BOOK NOW

crittendenmedical.com/conference/conference-hotel

Discounted room booking deadline: **4/4/2024 to 4/13/2024**

If you have any questions, contact our conference team at:
(855) 646-9800 or email at confereceteam@crittendenresearch.com

Elevate your stay in Music City at Sheraton Grand Nashville Downtown. Find nearby attractions like the Nashville Historic District, Music City Center, the Tennessee Performing Arts Center, Nashville Convention Center, and more. Bike to these attractions conveniently with the hotel's bike rentals or hop on the golf cart shuttle to Broadway. Enjoy locally-sourced cuisine for breakfast, lunch, and dinner at the hotel's signature restaurant, the Library Bar.

